



interislander

Kia ora, welcome

When you arrive in New Zealand, you may need to travel to another part of New Zealand to get home using practical means of transport, whether it be ferry, plane or bus. You do not have to self-isolate in your arrival location — you can continue to the destination where you self-isolate.

Note that this protocol is for those people moving immediately to a final destination to self-isolate. It is not for onward tourist travel around New Zealand.

For the latest information about self-isolation and travel, please see the [New Zealand Ministry of Health Website](#)

For the protection of our staff and other passengers we ask that you follow Interislander's Self isolation Protocol as follows.



Before arriving at the terminal

- You will need to have enough facemasks for the number of passengers traveling on your booking.
- Note that if you display any symptoms or are ill, you will be refused travel.

At the terminal

- Advise terminal staff of your self-isolation status on arrival.
- You will be escorted to a separate waiting room before boarding.

Onboard the ferry

- You will be escorted on board to a separate area on board where you must remain throughout your journey.
- While travelling make sure you use hand sanitiser regularly. If you need to cough or sneeze, cover your mouth or nose, or you can cough and sneeze into your sleeve.
- Getting off the ferry
- You will be escorted off the vessel and may continue onwards to your place of self-isolation.

Getting off the ferry

- You will be escorted on board to a separate area on board where you must remain throughout your journey.



We appreciate that this may be unsettling for our passengers and thank you for your cooperation. Our friendly and experienced team will endeavour to make your sailing as comfortable as possible.



You must not travel if you are unwell. The official New Zealand contact number for health-related COVID-19 queries is 0800 358 5453 (+64 9 358 5453 for international SIM cards).